

Customer Advisory Board Masterclass Terms & Conditions

with **Mike Gospe**

Thank you for choosing our Customer Advisory Board Masterclass with Mike Gospe.

By registering for this Masterclass you agree to the following terms and conditions.

Missing a session

If you are unable to attend a Masterclass session for which you are enrolled, please provide Mike Gospe with as much advance notice as possible. While not guaranteed, it is possible that a make-up session can be scheduled.

Cancellation policy: if you cancel your enrollment

If cancelling at least 5 business days prior to the first session, your registration will be credited to a future CAB Masterclass.

If cancelling less than 5 days prior to the first session, or if you are a “no show”, Masterclass fees will not be credited for a future series.

Cancellation policy: if Mike Gospe cancels the class

We make every effort to assure your class is taught when scheduled but sometimes, unforeseen issues can arise. Mike Gospe reserves the right to cancel any class at any time.

Should a cancellation occur we, will notify you as soon as possible — in most cases, at least 5 business days prior to the class start date. Once notified, you have the right to reschedule or request a refund.